# EDGE SURVEY™
## Leadership Console

## EdgeSurvey Leadership Console
## Keeping A Pulse On Your Organization.

CTQ corporate clients have 24/7 access to the EdgeSurvey™ Leadership Console. With access to dashboards, pivot tables, corporate summaries and detailed entity reporting in a single repository - executives may quickly evaluate overall performance.

## DID YOU KNOW?

*CTQ Customizes Pivot Tables for Enterprise Clients. Based on Attributes such as Regions, Markets or Executives - Leadership has the Ability to Simulate Unlimited Scenarios to Compare Aggregate, Detailed and TopBox Performance.*

## EdgeSurvey™ Leadership Console
## An Essential For Executives

The EdgeSurvey Leadership Console gives designated executives complete access to EdgeSurvey data for all corporate facilities. With a single login, 24/7 access to all feedback shared by patients, employees and physicians, makes evaluating corporate performance easier than ever.

## Pre-Populated Corporate Dashboard

With a single login, corporate executives are immediately greeted with a presentation of all key loyalty and performance indicators for the enterprise. Click and sort features allow for several "At A Glance" summaries.

## Corporate Reporting

Delivered monthly, corporate reports allow executive leadership to immediately view 6-month, prior-month and current-month performance. Followed by 6-month trends for each corporate location, outliers are color-coded to identify potential levels of excellence or under-performance.

## Entity Reporting

Access to monthly and quarterly Performance Analysis reports allows for drill-down as warranted. Using entity scores, national averages, national ranks, trends and comments, an executive can quickly gain detailed insight to performance.

## Employee Reporting

CTQ offers a robust employee surveying solution. Using an ombudsman approach, your employees are given the opportunity to preserve their anonymity tied to their response, allowing each entity to significantly increase important feedback. The executive's single login provides access to all employee reporting and benchmarking within the enterprise.

## Physician Reporting

CTQ clients use physician and referring physician surveying to learn what action may be taken to help increase case load. Executives are granted access to all physician reporting in the Leadership Console for current and prior data collection.

## Pivot Tables

CTQ develops pivot tables each month. Meaningful attributes help executives pivot on critical data points. Excel offers unlimited "what-if" capabilities that enable the executive to focus on attributes or thresholds they deem meaningful.