

EdgeSurvey Leadership Console Keeping A Pulse On Your Organization.

CTQ corporate clients have 24/7 access to the EdgeSurvey™ Leadership Console. With access to dashboards, pivot tables, corporate summaries and detailed entity reporting in a single repository - executives may quickly evaluate overall performance.

Organization	Total Surveys Completed	Overall Score	Facility Score	People Score	Physician Score	Process Score	Resource Staff Score	Staff concern during follow-up	Nursing staff concern for patients	Nursing staff knowledge and competence	Advanced staff knowledge
Quality ASC of Atlanta	82	88.8	92.7	84.7	88.8	91.9	81.8	86.3	91.9	88.2	71.4
Quality ASC of Maryland	125	88.8	89.3	84.8	84.8	91.8	79.5	78.9	80.5	83.0	81.5
Quality ASC of Northern California	162	88.9	88.6	87.8	87.8	88.6	85.1	81.2	83.1	84.2	82.5
Quality Endoscopy of Irvine	114	84.7	82.4	88.9	85.7	84.8	87.2	84.0	80.0	80.9	85.1
Quality Gastroenterology of Health	180	88.9	88.9	87.8	88.4	88.5	87.2	82.0	88.2	79.2	84.1
Quality Gastroenterology of Iowa	82	88.9	88.9	84.0	88.0	88.7	80.8	77.0	88.0	88.9	88.0
Quality Orthopedics Surgery Center	42	88.4	81.1	88.7	84.7	88.2	88.2	84.3	81.8	82.2	83.0
Quality Orthopedics of New Mexico	31	88.2	88.1	81.2	88.3	79.2	77.4	78.7	84.4	78.2	84.0
Quality Pain Management of Chicago	162	88.9	88.2	81.2	80.3	88.4	80.7	84.2	80.5	81.3	
Quality Pediatric Surgery of Dallas	108	88.2	88.3	88.1	87.8	88.5	87.4	81.2	81.8	88.9	88.0
Quality Rehabilitation of Western Pennsylvania	148	88.2	88.8	88.8	87.4	84.9	81.7	80.8	88.8	88.1	88.4
Quality Endoscopy of North Dakota	182	88.2	88.2	88.4	88.2	88.3	79.2	78.1	71.8	74.2	81.4
Quality ASC of Texas Falls	164	81.7	78.2	88.8	84.1	84.1	83.5	88.2	88.2	87.2	88.8
Quality Surgical Center of Tampa Press	88	88.8	88.2	78.8	78.8	84.1	88.8	71.2	88.8	84.2	78.4
Quality Specialty Center of Greenwald	204	88.8	88.8	87.2	88.1	87.2	82.1	84.8	78.4	81.2	88.8
Quality Stone Center of Northern Michigan	82	88.4	88.3	88.2	88.1	88.1	78.4	71.7	83.2	84.0	82.0
Quality Surgery Center of North Texas	88	88.4	88.7	88.8	88.2	87.1	87.2	83.8	83.0	80.9	88.7
Quality Surgery Center of Omaha	111	88.8	88.8	88.4	88.4	88.8	88.4	77.8	88.8	88.1	88.1
Quality Surgery Center of Southern Nevada	122	88.8	88.8	84.8	84.7	84.3	88.3	81.8	82.1	84.2	84.2
Quality Surgery Center of Oklahoma	38	87.8	88.9	87.8	87.8	88.7	81.8	88.2	88.9	88.8	88.4
Quality Surgical Hospital of North Carolina	71	88.8	81.8	88.7	88.4	88.8	88.8	88.8	83.8	81.4	88.8
Quality Endoscopy of Baltimore	278	87.4	88.4	88.0	88.8	88.8	88.2	80.4	83.8	81.8	82.2
Quality Surgery of Louisiana	81	87.7	88.8	81.0	88.8	88.8	88.4	81.8	88.8	88.8	81.3
Quality Endoscopy of New York	84	88.8	88.8	88.8	88.7	88.8	88.4	88.8	88.2	88.4	88.1
Quality Pain Management of Fairfield	142	88.8	88.0	87.7	88.4	84.2	87.1	72.0	83.8	86.7	77.4
Quality ASC of Cleveland	188	88.8	88.8	88.8	88.8	84.8	84.8	78.1	88.8	88.7	88.1
Quality Endoscopy of Memphis	227	88.4	88.8	88.8	88.0	88.1	87.8	88.1	81.4	88.4	88.1
Quality ASC of Memphis	87	88.4	81.1	88.8	88.8	88.8	88.1	78.4	88.8	88.1	87.2
Quality ASC of Miami	42	88.8	88.7	88.8	88.7	88.8	88.8	88.8	88.8	88.8	88.8
CTQ of Atlanta	45	84.8	84.1	88.8	88.1	87.1	87.2	88.8	87.8	88.8	88.8
CTQ of Dallas	48	88.4	88.4	88.8	88.8	88.8	88.8	88.8	88.8	88.8	88.8
CTQ of Houston	111	88.4	88.8	88.8	88.8	88.8	88.8	88.8	88.8	88.8	88.8
CTQ of Los Angeles	128	88.8	88.8	88.8	88.8	88.8	88.8	88.8	88.8	88.8	88.8
CTQ of Phoenix	148	88.8	88.8	88.8	88.8	88.8	88.8	88.8	88.8	88.8	88.8

DID YOU KNOW?

CTQ Customizes Pivot Tables for Enterprise Clients. Based on Attributes such as Regions, Markets or Executives - Leadership has the Ability to Simulate Unlimited Scenarios to Compare Aggregate, Detailed and TopBox Performance.



EdgeSurvey™ Leadership Console An Essential For Executives

The EdgeSurvey Leadership Console gives designated executives complete access to EdgeSurvey data for all corporate facilities. With a single login, 24/7 access to all feedback shared by patients, employees and physicians, makes evaluating corporate performance easier than ever.

Pre-Populated Corporate Dashboard

With a single login, corporate executives are immediately greeted with a presentation of all key loyalty and performance indicators for the enterprise. Click and sort features allow for several "At A Glance" summaries.

Corporate Reporting

Delivered monthly, corporate reports allow executive leadership to immediately view 6-month, prior-month and current-month performance. Followed by 6-month trends for each corporate location, outliers are color-coded to identify potential levels of excellence or under-performance.

Entity Reporting

Access to monthly and quarterly Performance Analysis reports allows for drill-down as warranted. Using entity scores, national averages, national ranks, trends and comments, an executive can quickly gain detailed insight to performance.

Employee Reporting

CTQ offers a robust employee surveying solution. Using an ombudsman approach, your employees are given the opportunity to preserve their anonymity tied to their response, allowing each entity to significantly increase important feedback. The executive's single login provides access to all employee reporting and benchmarking within the enterprise.

Physician Reporting

CTQ clients use physician and referring physician surveying to learn what action may be taken to help increase case load. Executives are granted access to all physician reporting in the Leadership Console for current and prior data collection.

Pivot Tables

CTQ develops pivot tables each month. Meaningful attributes help executives pivot on critical data points. Excel offers unlimited "what-if" capabilities that enable the executive to focus on attributes or thresholds they deem meaningful.